

2026 West Collection Calendar

 City Closed
 H City Holiday - Closed
 No Trash Service

Sun.	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.
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Important Numbers

City Manager (209) 831-6000
 Development & Engineering (209) 831-6400
 Finance Department (Water) (209) 831-6800
 Fire Department (209) 831-6700
 Parks & Community Services (209) 831-6200
 Police Department (209) 831-6550
 Public Works Department (209) 831-6300
 Tracer Bus Service (209) 831-4287
 PG&E (gas & electric) (800) 743-5000
 Tracy Post Office (209) 835-9795
 125 W. 9th Street
 Tracy Disposal (garbage) (209) 835-0601

HHW Permanent Facility

7850 S.R.A. Bridgeford St. Stockton, CA 95206
 (800) 449-4840

Hours of Operation: Thurs.— Sat. 9 am to 3 pm

They accept all household hazardous waste and electronics, free of charge.

Tracy Material & Recovery Facility (MRF)

30703 S. MacArthur Dr. Tracy, CA 95377
 (209) 832-2355

Hours of Operation:

M-F 8:00am-4:00pm & Sat. 8:00am to 3:30pm



Billing information & Utility services for:

- ✓ Water
- ✓ Garbage
- ✓ Sewer
- ✓ Storm Drain

City of Tracy,
 Finance Department
 333 Civic Center Plaza
 Tracy, CA 95376
 (209) 831-6800

City Utilities

The City of Tracy provides water, sewer and storm drain services and contracts with Tracy Disposal Service for garbage, organic and recycling services. Accounts may be opened in person at the Finance Department located at City Hall. A utility application form may also be obtained on the City website at www.cityoftracy.org

Billing Information:

Bills are due and payable upon receipt and become delinquent subject to penalties on the date indicated on your bill. The delinquent date does not apply to past due charges and a delinquent notice of shut off will supersede this date. If payment is not received by the due date, bills are delinquent and subject to the following fees:

Late Charges:	10% of invoice amount
Shutoff Service Fee:	\$35.00
Meter Removal due to tampering	\$100.00
Cut Lock due to tampering	\$50.00
Returned Check Fee:	\$25.00

Closing accounts:

It is your responsibility to notify the City when you move or wish to make any changes to your account. To close your account, you may download a request to close form from our website and email it to customerservice@cityoftracy.org. Please note: Property owners are responsible for the monthly base fees for water, sewer, and storm drain on any vacant properties. An account for vacant property will NOT be closed.

Low Income Rate Assistance:

The City of Tracy offers a low-income rate assistance (LIRA) program for residential water, sewer and garbage service. The LIRA program discounts the minimum monthly fees; however, all accounts are still responsible for water used, consumption as metered and the monthly storm drain fee. An application with full details is available on our website or by calling our office at 209-831-6800.

Payment Options:

Pay Online

<https://ipn.paymentus.com/cp/trcy>

One-time Payment or Recurring



Pay by Phone
(209)831-6800, Option 1

Pay in Person
During Business Hours
City Hall
333 Civic Center Plaza

Payment Drop Boxes
Located East and West Entrances
and North Parking Lot

Pay by Mail
PO Box 888884
Los Angeles, CA 90088-8884

Your Garbage Day is:

MON TUE WED THUR FRI

Garbage is collected in the **gray bin** once a week.



Collection begins at 4 a.m. and bins must be placed along the curb the night prior to pickup. Bins must be placed in the street with wheels at least one foot from the curb. Leave 3 feet of space between each cart. Bins must be a minimum of 6 feet from any vehicles. The lid must close.

The **blue recycling bin** is placed along the curb every other week for collection. Recyclables include glass bottles and jars, tin, steel aluminum cans, plastic with the recycling emblem, newspapers, magazines, non-soiled food containers and cardboard. The lid must close.



The **green organic bin** is placed along the curb every week for collection. Organics include branches, grass clippings, weeds/leaves/flowers, plate scrapings, meat, vegetables, egg shells, bread, dairy, bones and food-soiled paper/cardboard products. The lid must close.



The Fall and Winter leaf pick-up season begins in November and continues through January.

Once emptied you are required to remove your bins from the curbside as soon as possible, but no later than 24 hours after pickup. Special handling is provided to disabled households who are unable to wheel their bins out.

For extra garbage pick-up or for bulky item removal please call Tracy Disposal at (209) 835-0601. Fees apply for all special pick-ups.

Monthly Rates

(Without Water Consumption)

BASE FEE: \$

Deposits:

A **\$175** deposit is required for all residents who rent or lease. The deposit will be applied to the closing bill upon moving or purchase of the property.

Garbage Rates:

Effective January 1, 2026

60 gallon bin (all 3 bins) \$63.70 Manual rate: \$86.29*

90 gallon bin (all 3 bins) \$74.19 Manual rate: \$96.78*

*Manual rate applies to locations where bins cannot be serviced from curbside (e.g., alleys, and gated access)

Sewer/Storm Drain Rates:

Effective July 1, 2025

Per month single family \$58.14

Per month attached units \$5.29 per 1 meter unit*

Per month \$1.20—Storm Drain

*Subject to a minimum monthly charge of \$4.90 for each dwelling unit.

Water Rates:

\$18.50 for 5/8" meter, plus consumption

\$30.90 for 1" meter, plus consumption

Consumption 1 meter unit = 100 Cubic Feet

1 unit = 748 gallons

Summer (May-October)	Winter (November-April)
0-18 units—\$1.50 per unit	0-12 units —\$1.50 per unit
19-29 units—\$2.00 per unit	13-19 units — \$2.00 per unit
30-50 units—\$2.17 per unit	20-40 units—\$2.17 per unit
Over 50 units—\$2.33 per unit	Over 40 units—\$2.33 per unit