

# NOTICE OF REGULAR MEETING

Pursuant to Section 54954.2 of the Government Code of the State of California, a Regular meeting of the **TRANSPORTATION ADVISORY COMMISSION** is hereby called for:

**Date/Time:** Thursday, June 12, 2025, 7:00 p.m.  
(or as soon thereafter as possible)

**Location:** Tracy Transit Station, Room 103  
50 East 6th Street, Tracy

Government Code Section 54954.3 states that every public meeting shall provide an opportunity for the public to address the Commission on any item, before or during consideration of the item, however, no action shall be taken on any item not on the agenda.

## **MEETING AGENDA**

1. Call to Order
2. Roll Call
3. Items from the Audience – *In accordance with Council Meeting Protocols and Rules of Procedure, adopted by Resolution 2019-240, a five-minute maximum time limit per speaker will apply to all individuals speaking during “Items from the Audience/Public Comment”. For non-agendized items, Commissioners may briefly respond to statements made or questions posed by individuals during public comment; ask questions for clarification; direct the individual to the appropriate staff member; or request that the matter be placed on a future agenda or that staff provide additional information to the Commission.*
4. Approval of Minutes from the Regular Meeting on May 8, 2025.
5. New Business
  - a. Receive Information on Access San Joaquin
  - b. Review and Provide Updates on Commission Goals and Objectives for Fiscal Year 2024/2025
  - c. Election of Chair and Vice Chair for Fiscal Year 2025/2026
6. Items from the Commission
7. Items from Staff
  - a. Airport Projects Update
  - b. Transit Ridership and Performance Update
  - c. Bikeways Update
8. Adjournment

## **POSTED: June 9, 2025**

The City of Tracy complies with the Americans with Disabilities Act and makes all reasonable accommodations for the disabled to participate in public meetings. Persons requiring assistance or auxiliary aids in order to participate should call City Hall at (209) 831-6000 at least 24 hours prior to the meeting.

Any materials distributed to the majority of the Transportation Advisory Commission regarding any item on this agenda will be made available for public inspection at City Hall located at 333 Civic Center Plaza, Tracy, during normal business hours.

MAY 8, 2025

1. **CALL TO ORDER:** Chair Silva called the meeting to order at 7:00 p.m.

2. **ROLL CALL:**

- a. **Present:** Gary Cooper, Maurice Francis, Raj Dhillon, Ari Sarmento, Tim Silva
- b. **Absent:**
- c. **Staff Present:** Ed Lovell, Transit Manager; Jayne Ward, Transit Coordinator;  
Brandi Reybol, Transit Coordinator
- d. **Recorded By:** Jayne Ward, Transit Coordinator

3. **ITEMS FROM THE AUDIENCE:** None

4. **APPROVAL OF REGULAR MEETING MINUTES OF APRIL 10, 2025**

- a) **Motion to Approve:** Commissioner Dhillon
- b) **Second:** Commissioner Francis
- c) **Abstain:** None
- d) **Vote:** Approved with the following amendment:  
Item 1 – Chair Silva called the meeting to order at 7:00 PM

5. **NEW BUSINESS:**

- a. **Receive Information Update Regarding Corral Hollow Road Widening:**  
Sharat Bandugula, Assistant City Engineer, provided informational updates regarding the six Capital Improvement Projects for the Corral Hollow Corridor. He provided an overview of each project, funding resources, locations, construction phases, and timeline. Commission questions and comments followed.
- b. **Review and Provide Updates on Commission Goals and Objectives for FY 24/25:**  
Staff provided updates on the following Commission Goals:  
Outreach: Family Fun Day at the Airport on May 31, 2025, from 9:00 AM to 2:00 PM.  
Block Party and Farmers Market in June.  
Transit: The Short-Range Transit Plan (SRTP) has been completed and approved by the Council; implementation of the plan is scheduled to begin in July.  
Education: Access San Joaquin (ASJ) will present to the Commission in June.  
Commission and staff discussion followed the Earth Day event, the Juneteenth event at the park, and the Student Ride Free program.

6. **ITEMS FROM THE COMMISSION:**

Commissioner Francis: thanked the staff for the informative presentation on the Corral Hollow Road Widening Project and requested a list of the engineering projects in conjunction with public safety projects, prioritized by the Finance Department.

Commissioner Silva: Referred to the Corral Hollow Road Widening presentation and suggested periodical presentations on street repair projects and updates from the Public Works Department Director.

7. **ITEMS FROM STAFF:**

- a. Airport Projects Update:** Ed Lovell referred to the Airport Updates and informed the Commission that Paula Jessup, Airport Manager, couldn't attend the meeting. And requested that they consult with Ms. Jessup regarding the updates.
- b. Transit Ridership and Performance Update:** Ed Lovell, Transit Manager, provided updates on the implementation of the first phase of route revisions, fare updates, replacement of shuttle service with TRACER Plus On-Demand service, On-Demand software, Real Time route App, and future maintenance facility site locations. Commission comments followed.
- c. Bikeways Update:** None

**8. ADJOURNMENT TO NEXT REGULAR MEETING ON JUNE 12, 2025**

- a. Motion to Adjourn:** Commissioner Cooper
- b. Second:** Commissioner Sarmiento
- c. Vote:** Approved by unanimous vote
- d. Time:** 8:20 p.m.

The above agenda was posted at Tracy City Hall on May 5, 2025. The above are action minutes. A full recording of the meeting is available by contacting the City Clerk's Office.

---

Ed Lovell, Staff Liaison

**CITY OF TRACY  
TRANSPORTATION ADVISORY COMMISSION MEETING  
JUNE 12, 2025**

**AGENDA ITEM 5.a.**

**REQUEST**

**RECEIVE INFORMATION ON ACCESS SAN JOAQUIN**

**DISCUSSION**

Access San Joaquin (ASJ) is the name of the Consolidated Transportation Services Agency (CTSA) for San Joaquin County. ASJ was formed in 2018 in cooperation with all the local transit providers in San Joaquin County and is funded through the Transportation Development Act. The San Joaquin Regional Transit District (RTD) operates the CTSA, and representatives from local transit agencies and the County serve as members of the Technical Advisory Committee (TAC) to provide guidance and recommendations to the CTSA.

Under California law, a CTSA is an agency that coordinates and provides social service transportation. Its primary goal is to improve the quality of transportation services for limited mobility groups such as seniors, veterans, and persons with disabilities who qualify under the Americans with Disabilities Act (ADA).

The primary goal of the CTSA is to provide one certification process which will grant eligible applicants access to mobility services throughout San Joaquin County. Previously, if a TRACER ADA passenger needed to travel outside the TRACER area, they had to be certified by the respective agency of the area they were traveling to (e.g., Lodi GrapeLine, RTD, Manteca Transit, Escalon E-Trans, Ripon Blossom Express) separately to access that agency's ADA Paratransit Service. Now, once a passenger is certified, they can use their certification to ride on any public transit service within San Joaquin County.

In addition to a streamlined eligibility process, ASJ provides additional services to improve transportation access to the various limited mobility groups. The following additional services are available Countywide to those who are certified

- ADA Assessment: In-person eligibility assessment for paratransit services.
- ACCESS Pass: Free fare program allowing ADA-certified passengers to ride fixed-route services within San Joaquin County free of charge.
- Discount Fare Card: Discount program offering eligible seniors, persons with disabilities, and Medicare cardholders the use of fixed routes for not more than one-half the regular base fare.
- Travel Training: Dedicated professionals teach seniors and persons with disabilities how to use public transit.
- My Ride Program: Reimbursement program for eligible passengers to request transportation from friends and family.

FISCAL IMPACT

CTSA is funded by a 2% “off the top” allocation from the regional Local Transportation Fund (LTF) through the TDA program.

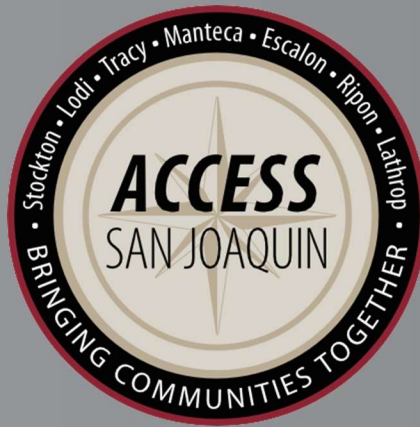
RECOMENDATION

That the Transportation Advisory Commission receive information on Access San Joaquin.

ATTACHMENT

Attachment A – ASJ Booklet





## Mobility services for residents of San Joaquin County

### ABOUT

Access San Joaquin is a Consolidated Transportation Services Agency (CTSA) formed by multiple transit operators in San Joaquin County.

One of the primary goals of Access San Joaquin is to improve the quality of transportation services for low-mobility groups such as seniors and people with disabilities.

### BENEFITS

**Easier access** to mobility transit services throughout San Joaquin County with one simplified process.

**Enhanced mobility** options for those unable to use traditional transit services.

**Centralized information** for countywide transit services, including San Joaquin RTD, Lodi GrapeLine, Tracy TRACER, Manteca Transit, Escalon eTrans, City of Lathrop, and Ripon Blossom Express.

### CONTACT

General Information: (209) 242-9965  
Email: [access@sjrtd.com](mailto:access@sjrtd.com)  
Website: [sanjoaquinrtd.com/access-sj](http://sanjoaquinrtd.com/access-sj)

## **PROGRAMS & SERVICES**

- |   |    |
|---|----|
| <b>1. Americans with Disabilities Act (ADA) Assessment</b>  | 4  |
| In-person eligibility assessment for paratransit services in San Joaquin County   |    |
| <b>2. Access Pass</b>   | 7  |
| Free fare program allowing ADA-certified passengers to ride most fixed-route services free of charge.   |    |
| <b>3. My Ride Program</b>   | 8  |
| Reimbursement program for ADA-certified passengers who receive transportation from friends and family.  |    |
| <b>4. Travel Training</b>   | 9  |
| Dedicated professionals teach seniors and persons with disabilities how to use public transit.  |    |
| <b>5. Discount Fare Card</b>  | 10 |
| Discount program offering eligible seniors, persons with disabilities, and Medicare card holders the use of fixed-route services for no more than one-half the regular base fare. |    |



# ADA ELIGIBILITY

## Eligibility for ADA Service

Under the Federal Transit Administration (FTA) ADA circular 4710.1 (Chapter 9, page 9-2), any individual with a disability who is unable, as the result of a physical or mental impairment (including a vision impairment), and without the assistance of another individual (except the operator of a wheelchair lift or other boarding assistance device), to board, ride, or disembark from any vehicle on the system which is readily accessible to and usable by individuals with disabilities (is eligible for ADA paratransit.)

Access San Joaquin certifies for paratransit services in San Joaquin County. This service is specifically designed for individuals who, due to their disability, are functionally unable to use fixed-route service in San Joaquin County. Under ADA regulations, there are three categories of persons with a disability who are eligible for ADA paratransit service:

- 1. Inability to navigate the system independently:** Any individual with a disability who is unable to board, ride, or disembark from any vehicle on the system that is readily accessible to and usable by individuals with disabilities as the result of a physical or mental impairment (including a vision impairment) without the assistance of another individual (except the operator of a wheelchair lift or other boarding assistance device).
- 2. Lack of accessible vehicles, stations, or bus stops:** Any individual with a disability who needs the assistance of a wheelchair lift or boarding assistance device and is able, with such assistance, to board, ride, and disembark from any vehicle which is readily accessible to and usable by individuals with disabilities, if the individual wants to travel on a route on the system during the hours of operation of the system at a time when such a vehicle is not being used to provide designated public transportation on the route.  
  
An individual is eligible under this paragraph with respect to travel on an otherwise accessible route on which the boarding or disembarking location, which the individual would use, is one at which boarding or disembarking from the vehicle is precluded.
- 3. Inability to reach a boarding point or final destination:** An individual prevented from traveling to a boarding location or from a disembarking location on such a system because of a specific impairment-related condition.

If you believe you meet one or more of the criteria above, please call Access San Joaquin to schedule an assessment.

## Paratransit Certification Process

Access San Joaquin eligibility process requires an assessment conducted by the Mobility Assessment Evaluator (MAE) and may require a medical professional verification (Upon request). Eligibility may be granted for up to five years. To schedule an assessment, call (209) 242-9965.

Once approved for paratransit services, you may arrange for service from the following transit operators in San Joaquin County:

Stockton and Lathrop RTD ADA Paratransit - (209) 943-1111 option 2, 2

Tracy TRACER Paratransit - (209) 831-4BUS (4287)

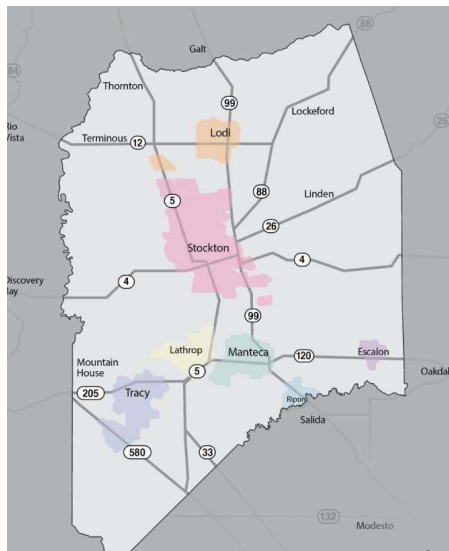
Lodi GrapeLine - (209) 333-6806

Manteca Transit Dial-A-Ride (ADA Paratransit) - (209) 456-8888

Escalon eTrans - (209) 541-6645

Ripon Blossom Express - (209) 253-5327

The City of Lathrop does not have a local transit service at this time; however, Lathrop residents are eligible for all Access San Joaquin programs and will follow RTD's eligibility processes until the City establishes a public transit service.



# ADA ELIGIBILITY

## ADA Decision Appeals

An ADA Certification decision may be appealed. To appeal the decision, submit a request within sixty days after receipt of the denial letter.

Appeals may be mailed to:

Access San Joaquin

421 E Weber Ave.

Stockton, CA 95202

can be emailed to [access@sjrtd.com](mailto:access@sjrtd.com) or faxed to: (209) 948-3024

Appeals will be heard by the ADA Appeals Board. The ADA Appeals Board consists of individuals who are not involved in the initial certification process. Their decision is made independently of the ADA Certification Board.

Upon receipt of the appeal letter, Access San Joaquin will set up a meeting with the ADA Appeals Board. The date and time of the meeting will be provided by mail. The meeting will provide an opportunity to submit additional information, written evidence, and/or arguments to support the case.

The Appeals Board's decision will be notified in writing within thirty days of the hearing. The Appeals Board's decision is final.



## ACCESS PASS

The Access Pass provides ADA-certified passengers the flexibility to travel within the San Joaquin County without advance reservation.

All buses are ADA-accessible; without the requirement of making advanced reservations, this pass provides greater freedom. To participate, simply show the Access Pass to the operator when boarding the bus.

ADA-certified passengers will be issued an Access Pass following the assessment.

The Access Pass can be used for free fixed-route transit service in San Joaquin County. Eligible fixed-route service programs include RTD\*, Tracy TRACER, Lodi GrapeLine, Manteca Transit, Escalon eTrans, and Ripon Blossom Express.

\*Commuter Express Routes are excluded except for Route 150, which will accept the Access Pass for a free ride.

For more information, call (209) 242-9965, or email [access@sjrtd.com](mailto:access@sjrtd.com)

# MY RIDE PROGRAM



The My Ride Program is a self-directed, practical, and empowering mileage reimbursement service that enables ADA-certified passengers to compensate their friends and neighbors for providing them with transportation assistance to medical facilities within San Joaquin County.

## How does My Ride work?

- Current ADA-certified passengers are automatically eligible for My Ride. They will be enrolled once the passenger and volunteer driver waivers and direct deposit forms have been completed and returned to Access San Joaquin. Once the forms are received, the process can take up to 30 days. ADA-certified passengers can recruit drivers from family, friends, and neighbors they know and trust.
- Both parties agree on a transportation schedule.
- ADA-certified passengers track and record mileage for each trip and turn in a mileage report (called Request for Mileage Reimbursement) to Access San Joaquin at the end of the month to receive reimbursement.
- Passengers are obligated to pass the reimbursement amount in full along to their drivers.

## Why My Ride?

- You may use the drivers you know and trust.
- No advanced reservations are required.
- It's a win-win situation: the trip is free for the passenger and earns money for the driver.

## My Ride FAQs

### What trips may be reimbursed?

My Ride reimburses up to 250 miles a month for all trips in San Joaquin, Stanislaus, and ONLY Contiguous Counties to San Joaquin.

### When does the mileage report have to be submitted?

For Access San Joaquin to process the reimbursement in a timely manner, the monthly mileage report must be submitted by the 3rd of the month following the rides.

### When are reimbursements distributed?

By the end of every month.

### How do I sign up?

Contact Access San Joaquin at (209) 242-9965, or email [access@sjrtd.com](mailto:access@sjrtd.com).

\* Trips to medical facilities in contiguous counties are allowed with proof. Essential trips to Stanislaus County are eligible for reimbursement.

# TRAVEL TRAINING

Access San Joaquin is pleased to offer free travel training within the San Joaquin County service area. Travel training offers instruction on how to use fixed-route public transportation, which can help seniors and people with disabilities gain greater independence and increase mobility options.

The Travel Training program teaches participants to navigate independently to specific destinations, maneuver mobility aids on and off buses, identify landmarks, and travel to and from bus stops using the following services: San Joaquin RTD, Lodi GrapelLine, Tracy TRACER, Manteca Transit, Ripon Blossom Express, City of Lathrop, and Escalon eTrans services.

The program uses a series of gradual steps to build confidence and independence. If you're hesitant to ride the bus, travel training will give you the confidence you need to feel comfortable and in control while riding public transit.

"The bus is easy and convenient. It gives me the mobility and independence that I need when I need it. The drivers are friendly and greet me by name."

James Young  
San Joaquin RTD passenger

## **Enjoy your new freedom! Learn how to travel to locations like these:**

- Work
- School
- Medical appointments
- Recreational programs
- Senior centers
- Grocery store
- Shopping malls
- Friends and relatives
- Church
- Restaurants



If you or someone you know are interested in receiving travel training, please complete a referral form and submit it to Access San Joaquin.

For more information, call (209) 242-9965 or email [access@sjrtd.com](mailto:access@sjrtd.com).

# DISCOUNT FARE CARD (DFC)

The Federal Transit Administration (FTA) stipulates that transportation agencies receiving funding under Section 5307 must allow the elderly, persons with disabilities, and Medicare cardholders to ride certain services for a fare that is no more than one-half the base fare charged to other persons. Access San Joaquin will issue a Discount Fare Card (DFC) to approved, qualified persons who meet the eligibility criteria. Regardless of age or condition, anyone may ride for a discount fare when displaying a Medicare Card or a DMV placard and a photo ID (under federal law).

## Eligibility Criteria Category Descriptions:

Medical certification is needed for those with eligible conditions. No medical certification is required (a valid photo ID must be included) with the following:

- Medicare cardholder
- DMV disabled placard or plate holder
- A veteran with a valid United States Department of Defense DD Form 214 or a San Joaquin County Health Department Veteran's Discount Card
- A visitor possessing a valid disabled ID issued by another transit agency
- Senior citizens\*
  - Residents in Manteca who are 62 years or older
  - Residing in Tracy or Escalon who are 65 years or older
  - Residents in Stockton, Lodi, Ripon, Lathrop, or other communities in San Joaquin County not listed above who are 60 years or older.

Access San Joaquin will respond to the completed application within 21 working days of receipt. The written certification and identification card (if certified) will be mailed.

For more information regarding exceptions of the DFC within other jurisdictions, visit:

**RTD** - [www.sanjoaquinrtd.com](http://www.sanjoaquinrtd.com)

**Tracy** - [www.ridertracer.com](http://www.ridertracer.com)

**Lodi** - [www.lohi.gov/transit](http://www.lohi.gov/transit)

**Manteca** - [www.mantecatransit.com](http://www.mantecatransit.com)

**Escalon** - [www.cityofescalon.org](http://www.cityofescalon.org)

**Ripon** - [www.cityofripon.org](http://www.cityofripon.org)

## Application Process:

To be certified for the DFC, passengers must complete the following steps.

### Step 1: Request Application

Passengers may call, visit in person, email, or request a DFC application by mail. Applications may also be downloaded at [sanjoaquinrtd.com/access-sj](http://sanjoaquinrtd.com/access-sj)

### Step 2: Completely Fill Out Application Form

Senior citizens, veterans, or Medicare cardholders: Complete Part 1 of the application and submit a copy of identification that supports eligibility.

An applicant with a visual, physical, or mental disability that does not qualify as a senior citizen\*: The entire application must be completed. The applicant must complete Part 1 and Part 2, and the physician or healthcare professional must complete Part 3 of the application. Incomplete forms will delay the review process. If the application is incomplete, it will be returned to the applicant for completion. If you have any questions regarding the application, call Access San Joaquin and ask for assistance.

### Step 3: Return Application

Application may be returned by mail or fax to Access San Joaquin.

### Step 4: Notification of Qualification

Access San Joaquin staff will carefully review each application to ensure that only qualified persons are approved. When approved, a letter is sent to request a photo of the DFC card. Upon completion of review, a letter of certification or denial will be mailed within 21 days. A DFC denial decision may be appealed and is reviewed as defined by the ADA appeals process described on page 6 of this guide.

To replace a DFC card or for more information, call (209) 242-9965 or email [access@sjrtd.com](mailto:access@sjrtd.com).







**General Information:**

(209) 242-9965

Mail: Access San Joaquin

421 E Weber Ave.

Stockton, CA 95202

Fax: (209) 948-3024

E-mail: [access@sjRTD.com](mailto:access@sjRTD.com)

Website:

[sanjoaquinrtd.com/access-sj](http://sanjoaquinrtd.com/access-sj)

**CITY OF TRACY**  
**TRANSPORTATION ADVISORY COMMISSION MEETING**  
**June 12, 2025**

**AGENDA ITEM 5.b.**

REQUEST

**REVIEW AND PROVIDE UPDATES ON COMMISSION GOALS AND OBJECTIVES  
FOR FISCAL YEAR 2024/2025**

DISCUSSION

At the September 12, 2024, regular Transportation Advisory Commission (TAC) meeting, the commission held discussion on their goals for the current fiscal year 2024/2025.

Below are the commission recommended goals for FY 2024/2025 with recommended timelines.

**FY24/25 Transportation Commission Goals**

	<b>GOAL</b>	<b>TIMELINE</b>	<b>SUB-COMMITTEE</b>
<b>OUTREACH</b>	Public Outreach at Farmer's Market	Each month in conjunction with the City booth	Assignments made each commission meeting Next Dates: TBD – Spring 2025
	Public Outreach at Block Party Events	As scheduled in conjunction with the City booth	Assignments made each commission meeting Next Dates: Spring 2025
	Participate in City Sponsored Airport events (Halloween Event, Family Fun Day)	October 2024 June 2025	All <b>COMPLETE</b>
	Participate in Other Appropriate Community Events	2024/2025	All <b>Tracy Earth Day Event – April 26, 2025</b> <b>COMPLETE</b> Tracy Connect Event – TBD
<b>TRANSIT</b>	Provide Input on Short Range Transit Plan	Fall 2024	All <b>COMPLETE</b>

<b>AIRPORT</b>	Provide Input on New Jerusalem Airport Master Plan	June 2025	All
<b>EDUCATION</b>	Receive presentations on areas related to the purpose of the commission (funding, bus contractor, SJCOG, bike safety, etc)	Ongoing	<b>Jun:</b> <ul style="list-style-type: none"><li>- Access San Joaquin Presentation</li></ul>

In order to successfully complete each of these goals, the commissioners may form ad-hoc subcommittees as needed to address each of these items by the timeline specified. It is suggested that each committee be comprised of no more than 2 commissioners.

#### FISCAL IMPACT

There is no fiscal impact to the General Fund, Transportation Fund or Airport Fund for this item at this time.

#### RECOMMENDATION

That the Commission review and provides updates on the commission goals and objectives for Fiscal Year 2024/2025.

**CITY OF TRACY  
TRANSPORTATION ADVISORY COMMISSION MEETING  
JUNE 12, 2025**

**AGENDA ITEM 7**

**Staff Items**

**Annual Commission Items:**

- Election of Chair/Vice-Chair (June)
- Commission Goals Update (June/July)
- Unmet Transit Needs (October/November)

**Airport Update**

**By Paula Jessup**

**Airport Improvement Items:**

<b>Project</b>	<b>Current Status</b>	<b>Next Steps</b>
Tracy Airport Master Plan	Conditional approval received from FAA.	Approval by City Council (est. July 1 <sup>st</sup> )
Airport Construction Projects <ul style="list-style-type: none"> <li>- T-hangar Taxilane Slurry Seal</li> <li>- Parking Lot Slurry Seal</li> <li>- Sink hole repair</li> </ul>	Project acceptance by City Council on May 6.	Grant drawdown and closeout (est. July 2025)
New Jerusalem Airport Master Plan	On hold.	
Pavement Maintenance and Management Plan (PMMP)	Evaluation of core samples complete. Waiting for testing of existing pavement. (est. Summer 2025)	Creation of final report and submittal to FAA.
Airfield Guidance Signs	Application submitted to FAA on 4/23.	Approval and Grant Award from FAA. (est. Sep. 2025)
Tracy Airport Back-up Generator Design	Grant submitted. Council approved acceptance of funds, pending funding notice from FAA.	Finalize grant award pending funding notice.
Tracy Airport Sweeper Purchase	Pre-application submitted to FAA.	Go out to bid (est. June 2025).

**Transit Update**

**By Ed Lovell**

**Transit Projects Update:**

<b>Project</b>	<b>Current Status</b>	<b>Next Steps</b>
Short-Range Transit Plan	Approval by City Council. Est. May 6, 2025	Implement first phase of SRTP.

Intelligent Transportation Systems RFP	Bus installation complete.	Installation of e-paper signage at select bus stops. (Spring 2025)
Transit Maintenance and Storage Facility	Developing additional site analysis.	Site analysis presented to City Council (est. Summer 2025)
On-Demand Software Implementation	Awaiting signed contract.	Begin implementation with vendor.

**TRACER Ridership:** A year-to-date comparison of current ridership compared to the same period in the previous year is shown below. Fixed-route ridership is up 11,309 riders compared to the year-to-date ridership in April FY 23/24, an increase of approximately 10.4%. Paratransit ridership is up 2,979 riders compared to the same time in April FY 23/24, an increase of approximately 18%. Overall, the Tracer system ridership has increased by 14,288 over the same period last year, an overall increase of approximately 11%.

**April Year-to-Date Ridership Comparison**

	FY 23/24	FY 24/25
<b>Fixed Route Ridership</b>		
Regular	11,021	16,988
Student (Students Ride Free Promo effective FY20/21)		
Senior	6,380	8,315
Disabled	1,393	1,404
Free (Personal Care Attendant, ACCESS Pass, under 6 y/o)	1,308	1,139
Promo Passengers	79,874	78,893
<i>Promo Regular</i>	18,899	9,406
<i>Promo Student</i>	51,548	64,531
<i>Promo Senior</i>	7,247	3,745
<i>Promo ADA</i>	1,398	853
<i>Promo Free</i>	782	358
Passengers w/tickets	7,003	11,347
Passengers w/transfers	790	992
<b>Total</b>	<b>107,769</b>	<b>119,078</b>
<b>Paratransit Ridership</b>		
Regular (Guest)	172	256
Senior	1,311	1,919
Disabled/Medicare	12,917	15,744
Free	2,466	1,926
<b>Total</b>	<b>16,866</b>	<b>19,845</b>
<b>All Systems Ridership</b>	<b>124,635</b>	<b>138,923</b>

**Fixed Route On-Time Performance FY24/25:**

	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>
A Route	93%	93%	92%	93%	91%	92%	95%	96%	95%	96%		
B Route	94%	84%	82%	83%	85%	87%	86%	88%	91%	86%		
C Route	85%	82%	87%	78%	81%	88%	87%	88%	87%	81%		
D Route	73%	69%	68%	66%	91%	89%	87%	87%	90%	87%		
E Route	95%	81%	79%	79%	86%	85%	78%	80%	84%	86%		
F Route	99%	83%	72%	83%	74%	78%	78%	80%	89%	88%		
G Route	96%	82%	93%	91%	91%	89%	73%	74%	81%	72%		
H Route	83%	67%	71%	73%	95%	95%	91%	98%	94%	71%		
Arbor Shuttle	91%	99%	89%	87%	74%	83%	92%	88%	94%	88%		
ACE Shuttle	98%	89%	79%	83%	93%	94%	85%	90%	92%	91%		
South Tracy	98%	99%	98%	67%	100%	99%	99%	100%	100%	98%		
<b>OVERALL</b>	<b>91%</b>	<b>84%</b>	<b>83%</b>	<b>83%</b>	<b>87%</b>	<b>89%</b>	<b>89%</b>	<b>90%</b>	<b>90%</b>	<b>86%</b>		