



CITY OF TRACY
Water Conservation
Ultra Low Flow Toilet Rebate Program FAQ



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What is the Ultra Low Flush Toilet (ULFT) Program?

- The program assists businesses, public agencies, home and apartment owners with costs related to replacing their out-of-date and high water-using toilets. This program began on February 1, 2007, and is subject to budget funding each fiscal year. Rebates are “first come, first served” and will continue until all ULFT rebates have been awarded each funded year.
- The City of Tracy will rebate up to \$125.00 for ULF toilet(s) for voluntary installations in pre-1994 single-family residences (**up to three rebates**) and businesses, public buildings, schools, and multi-family complexes (**up to four rebates**) subject to the discretion of the Water Conservation Division. The rebate is for replacing complete toilets (tank and bowl) that use 3.0 or more gallons per flush (GPF) with a new 1.6 GPF or less toilet.
- Covered rebate expenses include the 1.6 GPF or less tank, bowl, supply line, wax ring, caulking, seat, bolts, bolt covers, tax, and professional installation. The maximum rebate will not exceed \$125 per toilet.

Why is this program available?

- The City of Tracy is supporting an effort to maximize water resources, use cost-effective conservation programs for water management, and comply with state and federal mandated requirements.

Who is eligible to participate in this program?

- City of Tracy utility customers with toilets that use 3.0 gallons or more per flush (GPF) in pre-1994 buildings. The City of Tracy is not responsible for equipment purchased or work performed in conjunction with this program.
- As a guideline to help you determine if your toilet uses 3.0 or more GPF is as follows: Toilets manufactured in the pre-1970 era use 7.0 gallons of water each time they are flushed; pre-1980 toilets use 5.5 gallons per flush; 1980 – 1994 toilets use between 5.5 and 3.5 gallons per flush.

How does this program work?

- You will be asked for your name, address, cost, disposal method, and how many toilets you replaced.
- The ULFT Rebate application form is available on the City's website <https://www.cityoftracy.org/our-city/departments/utilities/water-resources/water-efficient-rebates-and-incentives>.
- Replace your existing 7, 5.5, or 3.0 GPF or greater toilet(s) with a new 1.6 or less gallon per flush toilet.
- Properly dispose of the replaced toilet at the local Materials Recovery Facility, crush and place the pieces in your garbage container for pick-up on normally scheduled trash collection day or call Tracy Delta Disposal at (209) 835-0601 for a bulky item pick-up.
 - Prepare the old toilet(s) by cleaning, sanitizing and separating the toilet tank from the toilet bowl. The City inspector or approved agent will ask to verify the disposal method if necessary. The person signing this form will be responsible for safely destroying the old tank and disposing of all other parts for trash collection or removal.

What to do to receive the ULFT rebate:

- Install your new ULF toilet(s).
- Complete the application form.
- Attach all itemized receipts for the toilet purchase, install material, and labor (if certified contractor was utilized).
- City staff may ask to verify the installation and proper disposal of the older replaced toilet.
- After an application has been received and all verifications have been confirmed. A rebate will be mailed within 45 days after approval.